



October 1, 2003

ATTN: Sales/Service Managers

RE: InfiMed Equipment Obsolescence – Kodak CRS2000 Series 1000-xxx

Dear Valued Customer:

Thank you for your loyalty to the InfiMed products for the past several years. Being the leader of Digital Imaging not only in products and services, but also in Research & Development, InfiMed is continuously developing innovative ways to offer products that are on the cutting edge of technology.

We are able to accomplish this by using the most up-to-date computer technology available when designing and producing our systems. Because of the industry-wide aggressive improvements seen in computer technology over the past 15 years, it has become impossible to continue supporting some older product lines, namely the Kodak CRS2000 Series 1000-xxx products.

These were sold under the Kodak name. Last shipment date was December 1999.

We want to reassure our customers that we will maintain spare parts as long as possible.

The series name is the first part of the system identification number. In this example, system identification number 1000-050, the first number "1000" is the series number and the second number, "050" is the unit #.

Should you have any questions or concerns please feel free to contact me at 1-800-825-8845, ext. 232 or you may contact us via e-mail at customercare@infimed.com. We will be glad to assist you in any way we can.

Sincerely,
InfiMed, Inc.

Robert May
Manager, Customer Care

